



Minutes of the Arkansas Crime Information Center Supervisory Board - Friday, December 1, 2023

David Eberdt Training Center: In person and TEAMS

Board Members present: Lieutenant Lloyd White, Chair; Sheriff Ron Nichols, Vice Chair; Colonel and DPS Cabinet Secretary Mike Hagar; Chris Bentley; Wayne Bewley; Matthew Durrett; Mr. Dan Harness; Howard Heffington; Krystal Mann; Judge Melanie Martin; Nichlas Ortiz; Nicki Nicolo; William Straughn; Debbie Wise

Also attending – Jeff Long, Director; Rick Stallings, Administrator of Operations; Lesa Winston, Administrator of Repository; Karen Burgess, ACIC; Rhonda Harris, ACIC; Jennifer Locke, ACIC; Kara Rice, ACIC; Gabrielle Salazar, ACIC; Ralph Ward, ACIC; Shambry Wilson, ACIC; Cindy Murphy, DPS; Nick Genty, DPS; Lacey Kanipe, DPS

Call to Order:

Lt. Lloyd White called the meeting to order at 10:07am.

Approval of Previous Minutes: September 8, 2023:

Motion to Approve: Dan Harness

Seconded by: Ron Nichols

Voting: Unanimous

ACIC Division Reports:

Operations:

Rhonda Ratterree:

Requests for Workstation Applications:

✧ *Gosnell Police Department:* Full Access (No issues, Recommends approval)

✧ *Keiser Police Department:* MDT (Recommends denial due to pending CLEST investigation)

✧ *Lead Hill Police Department:* MDT (Not in get standing with CLEST; Audit is scheduled for Dec. 6, Recommends denial of access)

✧ *Madison County Prosecutor's Office:* Limited Access (No issues, Recommends approval)

Approve Applications for: Gosnell Police Department and Madison County Prosecutor's Office

Motion to Approve: Wayne Bewley

Seconded by: Nicholas Ortiz

Voting: Unanimous (Matthew Durrett abstained his vote for Madison County Prosecutor's Office)

Deny Applications for: Keiser Police Department and Lead Hill Police Department

Motion to Deny: Dan Harness

Seconded by: Matthew Durrett

Voting: Unanimous

Karen Burgess:

- Configured 37 Messenger workstations, 95 Mobile Data Terminals, 1 Server
- 13 workstation removals, 4 applications for direct access
- Processed 3 ORI requests; 2 were assigned, 1 corrected
- Processed 2,168 hot files and 411 owner/lien holder requests in the last 3 months
- Completed 45 system audits, 38 CJIS IT audits, 26 re-audits
- 236 offline searches
- 679 tokens issued in the last 3 months. 2,263 tokens issued year-to-date
- 524 active missing persons in Arkansas on the website
- 205 missing females 320 missing males for a total 525 missing persons on the NCIC report.
- 99 unidentified persons as of October 31, 2023

Jennifer Locke:

- Statistics for the period of September, October, and November 2023
- Certified 966 users during the quarter with CJIS Online Security Training with a 99% pass rate.
- Certified 19,446 vendors across the nation with a 98.9% pass rate.
- Basic training: 554 users with an 94.9% pass rate.
- 785 users took the Basic Refresher, with an 86.8% pass rate.
- Advanced training (New Testing Methods):
 - Day 1- 78 users tested with a 98.7% pass rate
 - Day 2- 76 users tested with a 100% pass rate, 1 Failed Day 2
 - Day 3- 75users tested with a 98.7% pass rate
- 210 advanced users recertified with an 90% pass rate.
- Training Emails:
 - September- 663
 - October- 769
 - November- 445 as of 11/27/2023
- VINE had 113,723 new registrations.
- Delivered 409,444 VINE Notifications
 - 56,304 by phone
 - 214,283 by text
 - 134,823 by email
- JusticeXchange had 151,113 law enforcement searches.
- Investigators placed 29,798 watches; this yielded 4,664 hits on those watches.
- 7,532 DL photos viewed.
- AlertXpress utilized 73 times during this quarter
- 36,456 actual logins to JX
- Pseudoephedrine purchases 27,673 (November not included)
- NPLeX blocked 1,678 attempts to buy pseudoephedrine (4,864 grams).
- Placed 68 watches with 0 hits
- Metal Theft tracking Program reported 66,133 tickets of 151,885 items scrapped.
- 3,713 of those tickets yielded a hit on reported stolen items.

Ralph Ward:

- Current NIBRS program status: there are 388 agencies cleared to request & report.
- 13 agencies and vendors are testing to certify their RMS.

- Working with RMS and software vendors with assisting law enforcement agencies with technical reporting issues.
- 436 law enforcement agencies contacted
- 2022 Crime Statistics, uploaded on ACIC website
- Collecting additional charge codes from Administrative Office of the Courts Victims of Crimes Reports, gives victims a voice. They're used for funding and research by universities, hospitals, domestic violence, and victim advocates.

Special Services:

Gabrielle Salazar: Sex Offender Registry

- Sex offender Stats: 18,981 registered sex offenders on the registry. Registering about 100 new registrants each month
 - Compliant sex offenders: 8,895
 - Delinquent sex offenders: 1,475
 - Incarcerated sex offenders: 3,721
 - Out of state sex offenders: 4,351
 - Address Unknown sex offenders: 151
 - Deported sex offenders: 207
 - Incapacitated: 121
 - Out of USA- 57

Shambry Wilson: Criminal History

- September 2023 – November 2023 (Quarterly Review) Entered 9,308 records, verified 30,975 (11,014 Judgements verified and 19,961 arrest submission verified) and processed 11,403 miscellaneous transactions. Totaling 51,686
- December 2022-November 2023 Year-to-Date
 - Criminal History records entered: 43,424
 - Criminal History records verified: 158,186
 - Miscellaneous Criminal History transactions: 51,107
 - Year-to-date total: 252,717

ISD:

Directorial Report:

Director Jeff Long:

- Everything is in order with the budget.

Board Meeting Dates for 2024:

- March 1, 2024
- June 7, 2024
- September 6, 2024
- December 6, 2024

Approve above Dates:

Motion to Approve: Wayne Bewley

Seconded by: Ron Nichols

Voting: Unanimous

Directors Report:

Jeff Long: “Kara’s put me on a strict word count. I don’t want to keep talking about the same thing, but I think the conference was outstanding. The thing I learned about it was to step back and let the team do it. My take was that next year, to stay out of it. They (ACIC staff) know what they need, and they knock it (conference planning) out the park. I received a lot of kudos emails.”

Jeff Long: “Karen has been outstanding work with the Sheriff’s Association. Buck has been giving a lot of information to the Attorney General’s Office. So kudos to them.”

Jeff Long: “Next week I’m meeting with Major Moyer. We’re wanting to find a better way to streamline AFIS and ID Bureau.”

Jeff Long: “I have a couple of awards I’d like to give. I read the perfect verse in the bible, Hebrew 3:13- “But encourage one another daily, as long as it is called “Today,” so that none of us may be hardened by sin’s deceitfulness.” Gabby is getting the first award for this. She came into my office about the Entertainment Committee, to keep the moral, and she took that task on. So I’d like to recognize her.”

Jeff Long: “This one is a 20-year recognition for Shambry Wilson.”

Jeff Long: “We’re waiting on one more employee. Are there any questions? I would like to say while we wait, we had an outstanding year. We have really been pushing tokens. We’ll even hand deliver them if they’re local to save on postage.”

Chris Bentley: “Mr. Director if I can ask you a question about the fish, with everything going to two-factor authentication, have you all thought of finding a way to be able to use a mobile device instead of fish?”

Jeff Long: “At one time we talked about that, it’s called a “soft token”. The previous director didn’t want to push because you’d have to issue everyone phones, an issuing a token is cheaper than buying a phone plan.”

Chris Bentley: “We use Duo on campus, and it’s become one of the largest two-factor authentications in the world, and they do both fish and mobile devices. For folks that don’t have Duo on their personal phone, then they can request a fish.”

Karen Burgess: “Whatever you use, it has to be compatible with the Switch, with configurator. That’s pretty limited with CPI, but since CJIS Policy has changed, then we’re going to get with CPI and see exactly what they’ll accept and what’s compatible. CPI has a product called “soft token”, like Jeff was saying. There is a monthly charge on the soft tokens, and you can go directly to CPI and purchase that if you would like. But, we here at ACIC, we’ll have to make that change on our Switch to make that compatible. But it is a product that CPI offers.”

Chris Bentley: “The one thing we love about is the ease of turning it on and off. We know that when a person leaves, we’re not looking for that fish later. We’re not trying to turn off that fish, you’re able to turn off that net user.”

Jeff Long: “Lajunda Bean. I’ve always heard of people that could light up a room with a smile, but I’ve never actually witnessed it until I came here. I recall when I first got here, I received a complaint. But they complimented her during the entire complaint. When we had our conference, she volunteered to come over

to the office and finish out the day because we were shorthanded. So, I'd like to recognize her for all of her hard work."

Jeff Long: "Does anyone have any questions?"

Vice Charman Ron Nichols: "I just want to say that I appreciate the field agents and everybody at ACIC. Y'all go above and beyond. We really appreciate you all. They need more money. If you need help over at the capital, I'll go with you."

Chairman Lloyd White: "I agree with what the Sheriff (Ron Nichols) said. Any other business to be brought before this board?"

Colonel Mike Hagar: "I'd like to introduce Lacy and Nick."

Cindy Murphy: "We have been very fortunate to add two new people to our team. Lacy and Nick. Lacy in particular I wanted you all to meet because she will be my team's liaison with ACIC. So, she'll be looking for ways to highlight things that you do. We'll make sure you all have her contact information. We're here to serve and support you."

Colonel Mike Hagar: "If I don't see you all before Christmas, thank you all for everything. You all have been like the highlight for me, as far as the surprise. I had no idea what ACIC did. And its all smiles whenever I come over here. You guys are great. Thank you so much for what you do. Merry Christmas."

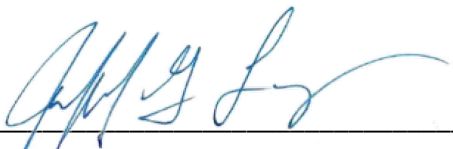
Chairman Lloyd White: "Any other questions of me? Vice Chairman?"

Adjournment: (10:51am)

Motion to Approve: Howard Heffington

Second by: Ron Nichols

Voting: Unanimous



ACIC Director
2/23/2024

Date